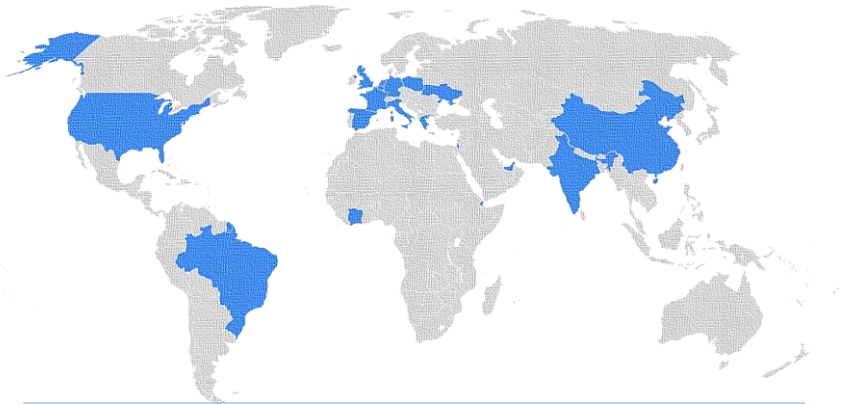


PCS Global Study

Have you heard about the IPCSA PCS Global Study?



62 % of IPCSA members participated

IPCSA-led study based on a survey of **25 PCSs** from **different countries**.

The study is composed of **five sections** (PCS Services, Governance & Business Model, Change Management, Laws & Regulations, and Technology). Expert opinion is also given on the findings of each section.

Change Management

- Strategies used to convey the importance of PCSs projects
- Most valued benefits of PCSs
- Feedback on the main reasons why a PCS project may be rejected
- Main causes of delays in PCS projects
- Individual stakeholder reaction to PCS projects
- Training activities during the implementation and operation stages of a PCS

Governance & Business Model

- Type of financing most common in the early stages of a PCS
- Trends in the PCS operating models
- The level of dependence of containerized cargo in terms of PCS revenue
- Major Operating Expenses of a PCS
- Total workforce of a PCS
- Profitability prospects of a PCS in the near future

PCS Services

- Type of traffic and processes that are handled by PCSs
- Type of cargo traceability services currently offered by PCSs
- Type of services that PCSs are focusing on in the next 5 years

Technology

- Technology and Standardization
 - Most prevalent PCS ICT architecture, IT implementation & communication channels
 - Most common technology standards used in PCSs
 - Disruptive technologies in PCSs
- Cybersecurity
 - Cybersecurity strategies and tools used
 - Standard/Guidelines applicable to PCS operations
- Digital Platforms
 - Most widespread Digital Platforms and other systems interfaced to PCSs
 - Advances in innovation in the PCS environment

Laws & regulations

- PCS Services: Mandatory or optional. Trends and practices
- Common PCS practices: terms and conditions, service level agreements, cybersecurity, data sharing policies
- PCS as a valuable instrument with which to comply with different laws and regulations



Become an IPCSA member to learn all about the PCS study and a lot more!